A MESSAGE FROM DR. VOGT



We believe that the best care for your pet requires a team approach, and that the most important member of the health care team is you, the pet's owner and primary care provider.

My philosophy is simple - the role of the

veterinary team is to provide you with our best recommendations for your pet's health care, then work with you to prioritize those needs, and make a plan that takes into account what is best for the medical issue, best for the pet, and best for the care giver.

We will always strive to offer you the most up-to-date medical information and options. You can always feel free to ask us questions about your pet's care.

As partners in your pet's care, my staff and I want you to make informed decisions. We look forward to meeting you and your pet.

Sincerelv Amy Vogt, DVM

Please visit our website: www.FriendshipAH.com for more information about our Doctor and our hospital. On our website you will also find New **Client and Patient** History forms that you can fill out before your appointment.



▶ WHAT DOES AHAA ACCREDITATION MEAN?

The American Animal Hospital Association (AAHA) is an international association of veterinary care providers who treat companion animals. AAHA is well known among pet owners for its standards for hospitals and pet health care. Approximately 3,200 veterinary hospitals voluntarily participate in the AAHA hospital evaluation program. Consultants regularly visit these hospitals to ensure compliance with AAHA's standards for services and facilities.

AAHA-accredited hospitals voluntarily choose to be evaluated on 900 standards in the following areas: quality of care; diagnostic & pharmacy; management; medical records; and facility. Why does this matter to you? Here are a few examples of how AAHA's standards impact you and your pet.

- The standards require hospitals to provide diagnostic services (x-ray and laboratory) so that they can quickly and accurately diagnose your pet
- The standards focus on the quality of care in the areas • of: anesthesia, contagious diseases, dentistry, pain management, patient care, surgery and emergency care
- Accredited hospitals have an onsite pharmacy (another • standards area) so they can begin treatment immediately
- AAHA standards also require that medical records be thorough and complete which helps them to better understand your pet's medical history and how past health issues might be impacting their current medical status

The Standards developed by AAHA are widely accepted as representing the highest quality care. The Standards are periodically reviewed and updated to ensure that they remain consistent with evolving knowledge and technology. Because of the AAHA Standards of Accreditation, you can be sure that your pet will receive top-quality pet care at an AAHA-accredited hospital.



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Caring For Pets and the People Who Care for Them



9825 S. Mason Rd., Suite 150 Richmond, TX 77406 At the intersection of Hwy 99 and S. Mason Rd. Phone: 281-239-6500 Fax: 281-762-2974

(at the entrance to Waterside Estates)

HOURS OF OPERATION Monday - Friday 7am — 6pm With convenient drop off and pick up



www.friendshipah.com

OUR SERVICES

Thorough check ups and preventative care can help prevent and alleviate health problems. We offer a wide range of veterinary services to keep your companions feeling their best:

- Dedicated Cat Room
- Thorough work ups for medical problems
- Surgical Services
- Rapid Digital Radiology
- Dentistry
- Microchipping
- Flea Control
- Diet and Nutrition Counseling
- Behavior Counseling
- Bathing, De-matting, Shave Downs
- Pain Management
- Physical Rehabilitation

► CONVENIENCE

Our hospital and staff are designed and trained to make your pet's visit with us convenient for you:

- Morning drop off and evening pickup for established pets
- On-line pharmacy through our website for easy prescription refills
- Electronic medical records for consistent, quality care
- On line patient history forms
- Kid's area to keep the little ones occupied and entertained



► STAFF

The Friendship Animal Hospital staff is dedicated to the well being of your pet.

Dr. Vogt is board certified as a Diplomate of the American Board of Veterinary Practitioners (ABVP), specializing in Canine & Feline Practice. She is a leader in national, state and local veterinary organizations, keeping her up to date on the latest in veterinary medicine. She is President of the American Board of Veterinary Practitioners. In addition to being active in the Texas Veterinary Medical Association, she has served as past President of the Harris County Veterinary Medical Association and worked on several projects for the American Animal Hospital Association. She participated in writing various life stage guidelines for veterinary practitioners. She is a graduate of the Texas A&M School of Veterinary medicine and has been practicing since 1995.

Her family has included many pets over the years, including some much loved pets who blessed the family with 16 to 19 years of companionship. Living with very old pets and their many chronic health conditions has given Dr. Vogt a deep appreciation of what it takes to care for those pets. And that has translated into more compassionate and understanding care for her patients.





A Cat Friendly Practice creates a safe, low-stress atmosphere for feline patients, while providing the highest quality standard of care. Our veterinary team has advanced training to perform the veterinary care that cats specifically require with the special attention they need.

By voluntarily earning our designation as a Cat Friendly Practice by the American Association of Feline Practitioners, we have proven we have taken specific extra steps to assure we understand a cat's unique needs and have implemented feline-friendly standards.

